

OUT OF THE (FEEDBACK) LOOP: WHAT THE BIG APPLE HAS LEARNED ABOUT QUALITY CPR



John Freese, MD
Chief Medical Director
Fire Department of New York (FDNY)



Background

NYC Cardiac Arrest Survival - PHASE study - Dr. Gary Lombardi - 1994, JAMA



Outcome of Out-of-Hospital Cardiac Arrest in New York City The Pre-Hospital Arrest Survival Evaluation (PHASE) Study

Gary Lombardi, MD; E. John Gallagher, MD; Paul Gennis, MD

Objective.—To determine survival from out-of-hospital cardiac arrest in New York City and to compare this with other urban, suburban, and rural areas.
Design.—Observational cohort study.

Setting.—New York City.
Participants.—Consecutive out-of-hospital cardiac arrests occurring between October 1, 1990, and April 1, 1991.

Intervention.—Trained paramedics performed immediate postarrest interviews with care providers, using a standardized questionnaire.

Main Outcome Measures.—Entry criteria, elapsed time intervals, and nodal events conformed to Utstein recommendations. The single target end point was death or discharge home.

Results.—Of 3243 consecutive cardiac arrests on which resuscitation was attempted, 2329 (72%) met entry criteria as primary cardiac events. Overall survival was 1.4% (95% confidence interval [CI], 0.9% to 2.3%). No patients were lost to follow-up. Survival from witnessed ventricular fibrillation was 5.2% (95% CI, 2.9% to 8.8%). Using survival from witnessed ventricular fibrillation for intersystem comparison, our survival rate was similar to that of Chicago, Ill (4.0%; 95% CI, 1.9% to 7.5%; $P=.41$), the only other large city on which data were available. However, it was significantly lower than that reported from mid-sized urban/suburban areas (33.0%; 95% CI, 30.4% to 35.6%; $P<.0001$) and suburban/rural areas (12.6%; 95% CI, 8.9% to 16.3%; $P<.0001$). Survival rate among arrests occurring after arrival of emergency medical services personnel (8.5%; 95% CI, 4.7% to 14.0%) was comparable with Chicago (6.6%; 95% CI, 3.3% to 11.5%; $P=.41$) but markedly lower than King County, Washington (36%; 95% CI, 28.6% to 43.8%; $P<.0001$).

Conclusions.—Survival from out-of-hospital cardiac arrest in New York City was poor. This was partly attributable to lengthy elapsed time intervals at every step in the chain of survival. However, examination of survival among arrests occurring after emergency medical services arrival suggests that other features may predispose residents of large cities to higher cardiac arrest mortality than individuals living in more suburban or rural settings. Since half the US population resides in large metropolitan areas, this represents a public health problem of considerable magnitude. (JAMA. 1994;271:673-681)

THE MAJORITY of cardiac arrests in the United States occur outside the hospital.^{1,2} Because half the nation resides

in cities of more than 1 million population,³ most arrests take place in large urban settings. Despite this, only one US city with a census exceeding 1 million has reported survival on a population-based series of out-of-hospital cardiac arrests.⁴

The Pre-Hospital Arrest Survival Evaluation (PHASE) study was designed to determine survivorship from cardiac arrest in New York City by collecting a consecutive series of all ver-

ified arrests occurring within city boundaries and following up with all members of the cohort until death or discharge home.

METHODS

System Configuration

New York City encompasses 782 km² with a resident population of 7 332 564.⁵ The New York City 911 telephone system dispatches about 1 million medical calls annually, resulting in transport of patients to 61 receiving hospitals. There are four components in the system: (1) The municipal ambulance service (New York City Emergency Medical Services [EMS]), (2) the voluntary hospital ambulances, (3) the volunteer ambulance corps, and (4) the commercial ambulance companies. New York City EMS is the nation's largest emergency medical network, providing 473 night-hour ambulance tours daily. It is a two-tiered system, comprising approximately 650 paramedics and 1700 emergency medical technician-defibrillators. The voluntary hospitals contribute an additional 110 ambulance tours daily. The distribution of all ambulance units is 138 units overnight, 220 units for daytime, and 255 units on evening tours. Because the volunteer and commercial ambulances are not accessed or dispatched through the 911 telephone system and infrequently handle cardiac arrests, we excluded patients treated by these services from our study by design.

Data Collection

Six experienced paramedics were employed full-time by the PHASE project. Immediately following a suspected cardiac arrest, the PHASE medics contacted the field units involved in the case. A structured postarrest interview with EMS personnel and hospital emergency departments was then conducted by the PHASE medics, using an 85-item

Background

PHASE Study

- Dr. Gary Lombardi
- 1994, JAMA
- Overall survival = 1.4%
- Survival (witnessed, cardiac)
- ROSC: 28.2%
- admission: 15.5%
- discharge: 2.1%



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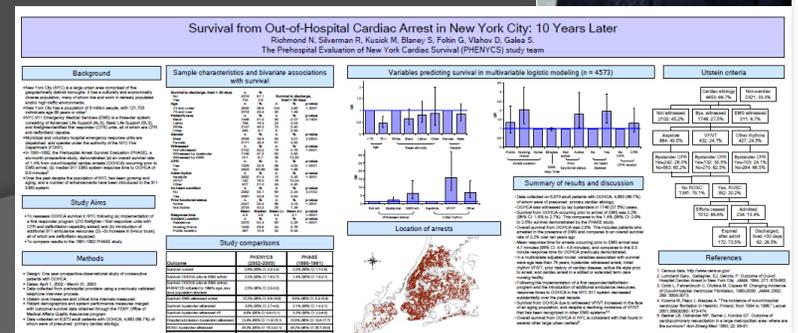
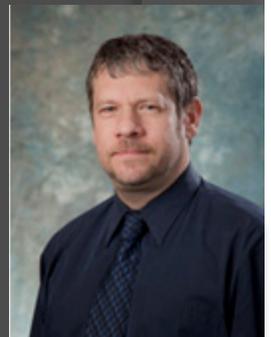
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From the Departments of Medicine, Epidemiology, and Social Medicine, Albert Einstein College of Medicine, Bronx, NY (Dr Lombardi); one of the project's principal investigators was a Visiting Clinician, Harvard Medical School, Boston, MA (Dr Gallagher); and the University School of Medicine, New Haven, Conn. Received for consideration December 10, 1993; accepted for publication February 10, 1994. Reprint requests: Dr Lombardi, Albert Einstein College of Medicine, 1461 30th Ave, Bronx, NY 10461 (Dr Gallagher).

Background

NYC Cardiac Arrest Survival

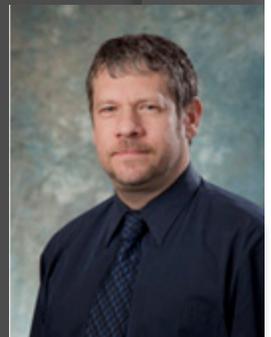
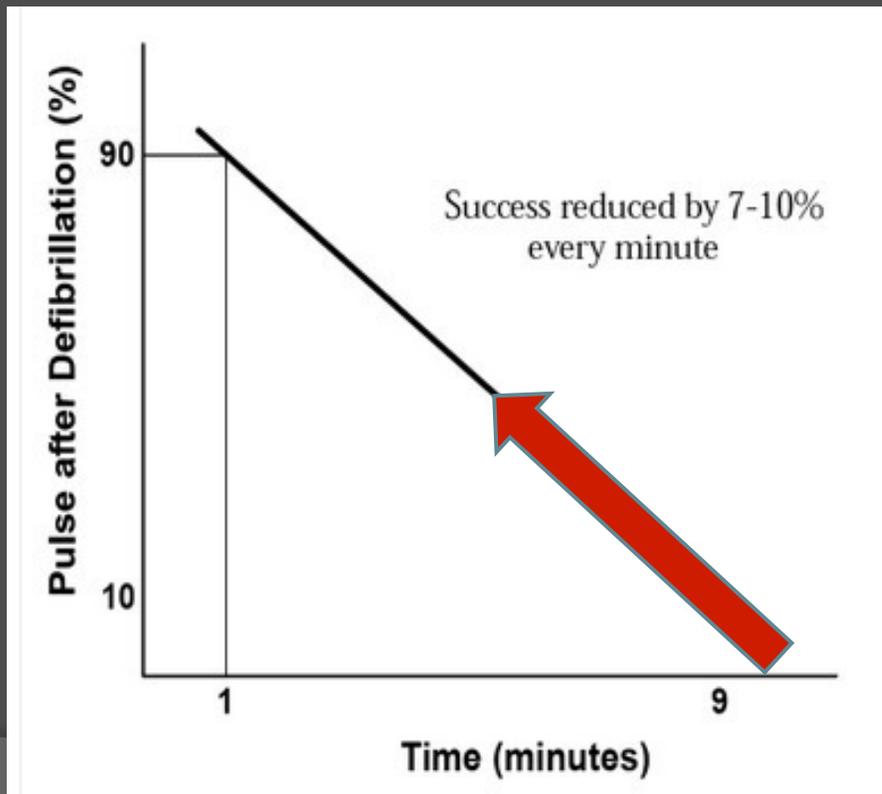
- PHENYCS study
- Dr. Neal Richmond
- merger of EMS and FDNY
- cost > \$1 billion
- increased AEDs
- 2-3x increase in ambulances



Background

PHENYCS Study

- Dr. Neal Richmond
- response time 11.4 minutes → 4.7 minutes



Survival from Out-of-Hospital Cardiac Arrest in New York City: 10 Years Later
Richmond N, Silverman R, Kuzak M, Blaney S, Foltz G, Vlahov D, Galea S.
The Prehospital Evaluation of New York Cardiac Survival (PHENYCS) study team.

Background
Approximately 350,000 out-of-hospital cardiac arrests (OHCA) occur annually in the United States. The majority of OHCA are witnessed and receive bystander CPR. However, survival to hospital discharge remains low, with approximately 7-10% of patients surviving to hospital discharge.

Sample characteristics and bivariate associations with survival
The study included 1,000 patients who survived to hospital discharge. The majority were male (75%) and white (65%). The median age was 65 years. The majority of arrests occurred in the home (65%).

Variables predicting survival in multivariable logistic modeling (n=4573)
The study identified several variables that were significantly associated with survival to hospital discharge. These included being a witness to the arrest, receiving bystander CPR, and receiving EMS CPR. The location of the arrest was also a significant predictor of survival.

Utstein criteria
The study used the Utstein criteria to define OHCA. The criteria include: (1) a witnessed or unwitnessed cardiac arrest, (2) a confirmed cardiac rhythm, (3) a documented cardiac arrest, and (4) a documented resuscitation attempt.

Study Aims
The study aimed to determine the survival of patients who survived to hospital discharge 10 years after an OHCA. The study also aimed to identify factors that were associated with survival to hospital discharge.

Methods
The study used a retrospective cohort design. The study included all patients who survived to hospital discharge 10 years after an OHCA. The study used the Utstein criteria to define OHCA.

Study comparisons
The study compared the survival of patients who survived to hospital discharge 10 years after an OHCA to the survival of patients who died within 10 years of an OHCA.

Location of arrests
The study identified the location of the arrests. The majority of arrests occurred in the home (65%).

References
The study included several references, including articles on OHCA survival and the Utstein criteria.

Background

	PHASE	PHENYCS
Overall Survival	1.4%	
Bystander Witnessed, Cardiac Etiology		
ROSC	28.2%	
Admission	15.5%	
Discharge	2.1%	

Background

	PHASE	PHENYCS
Overall Survival	1.4%	2.2%
Bystander Witnessed, Cardiac Etiology		
ROSC	28.2%	20.2%
Admission	15.5%	13.4%
Discharge	2.1%	3.6%

Feedback Loop

NYC Cardiac Arrest Survival

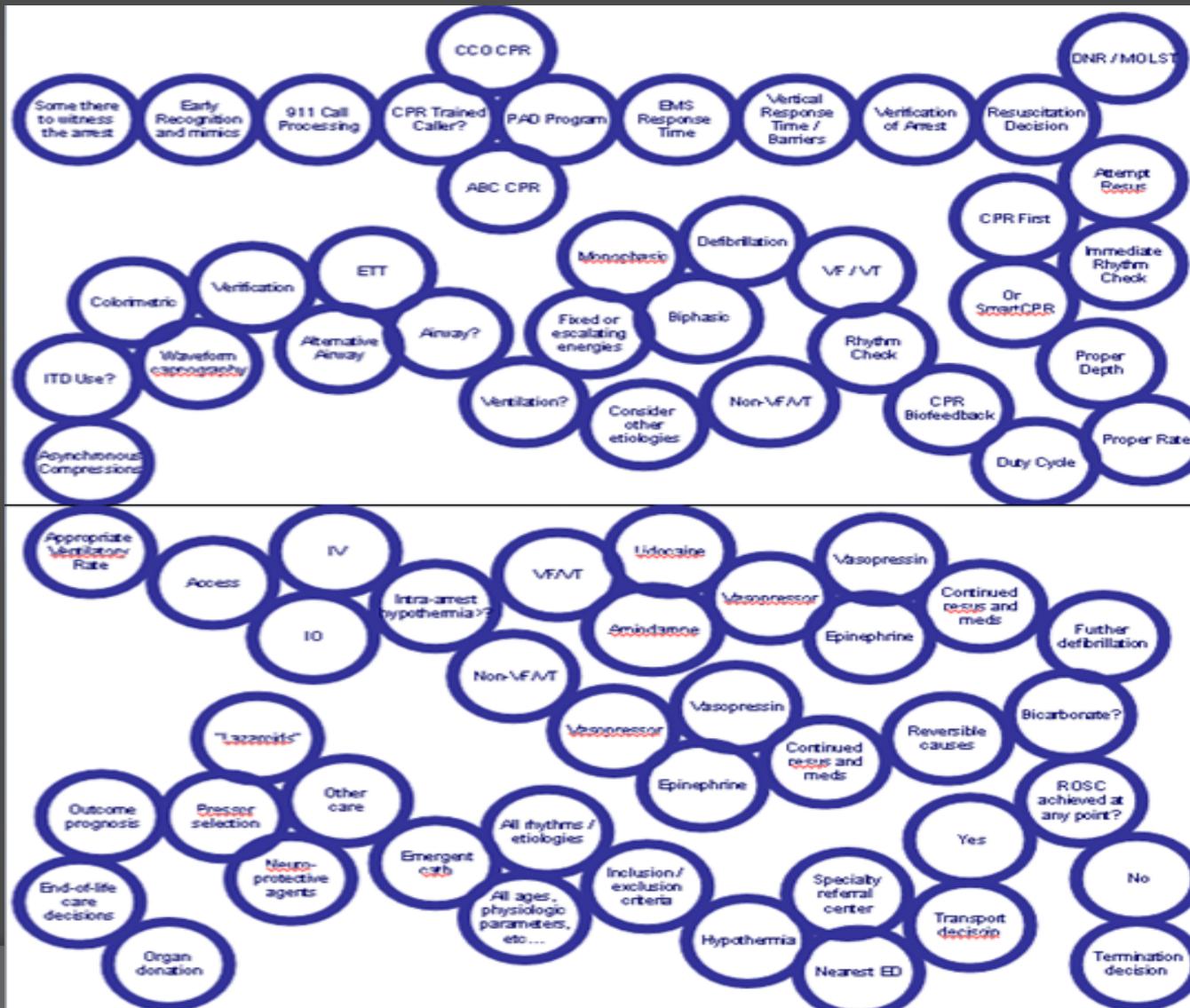


Background

Chain of survival



Background



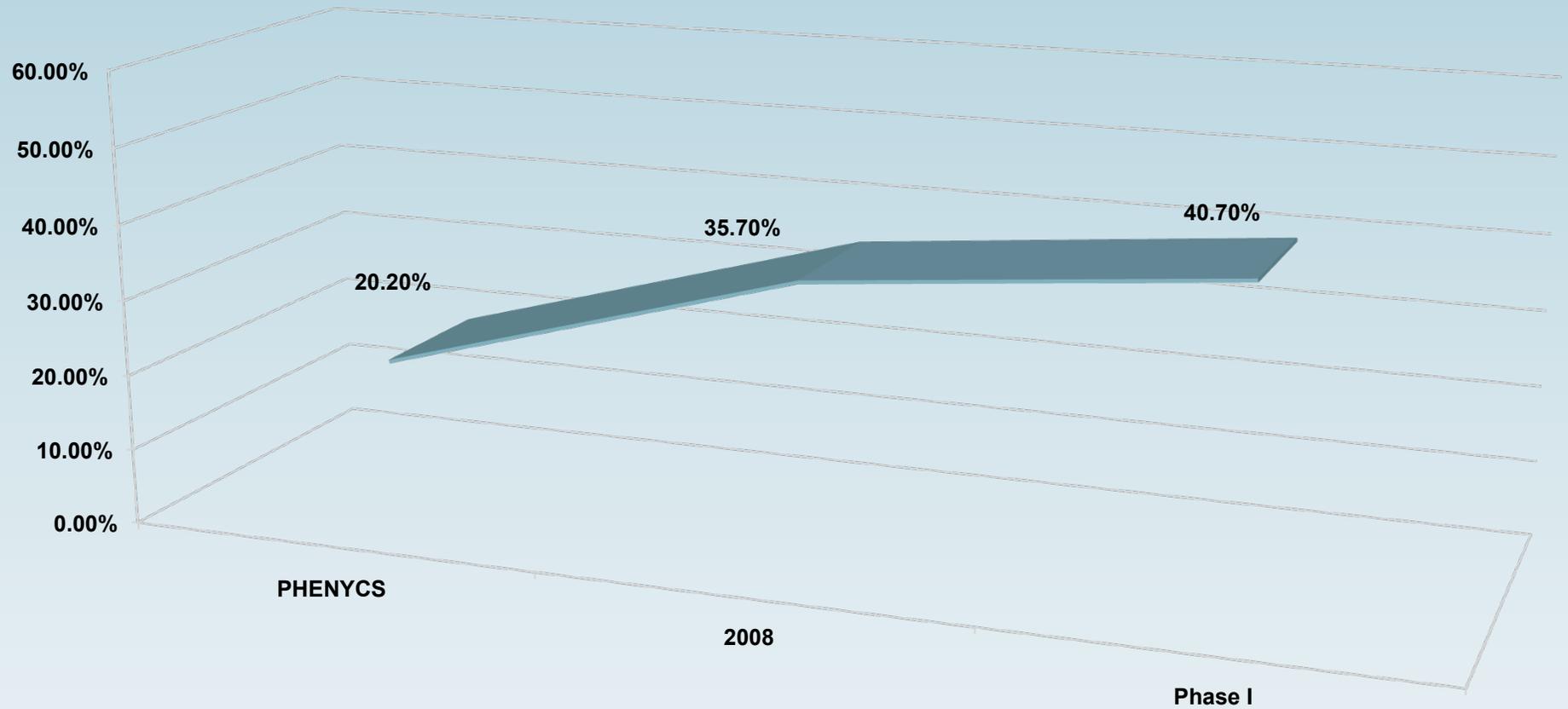
Background

	PHASE	PHENYCS	2008
Overall Survival	1.4%	2.2%	
Bystander Witnessed, Cardiac Etiology			
ROSC	28.2%	20.2%	
Admission	15.5%	13.4%	
Discharge	2.1%	3.6%	

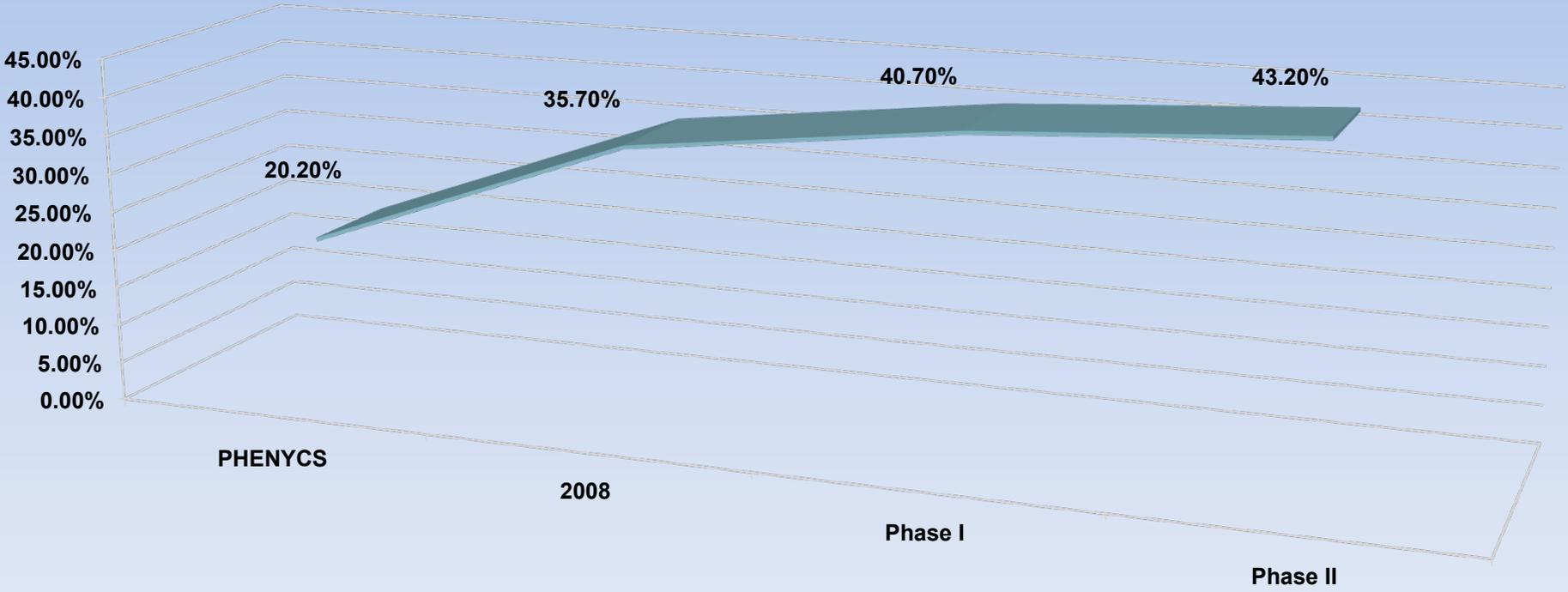
Background

	PHASE	PHENYCS	2008
Overall Survival	1.4%	2.2%	4.2%**
Bystander Witnessed, Cardiac Etiology			
ROSC	28.2%	20.2%	35.7%
Admission	15.5%	13.4%	19.7%**
Discharge	2.1%	3.6%	7.5%**

Background



Background



Feedback Loop

What defines quality CPR (compressions)?



Feedback Loop

Quality CPR

compression rate

+

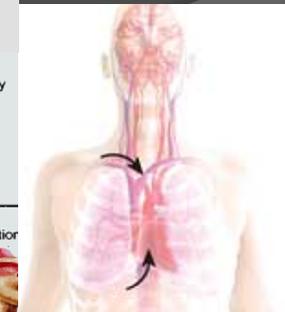
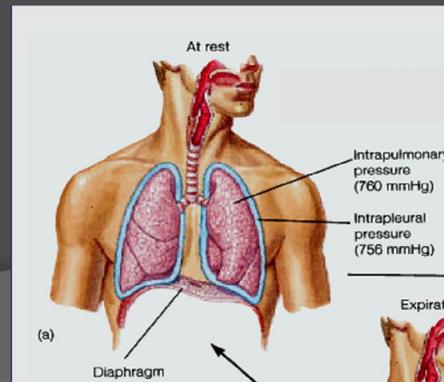
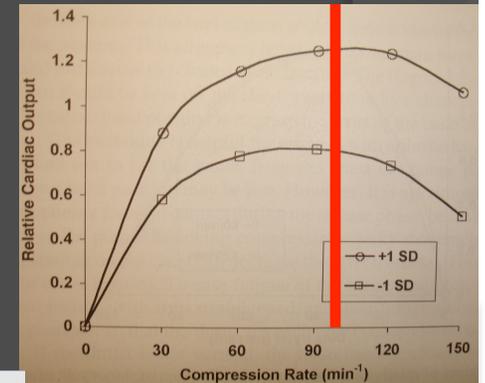
limited interruptions

compression fraction

- compression depth

- complete release

- limited ventilation



Feedback Loop

Q: “There’s been a lot of talk about compression fraction, and I’m wondering – can you tell us how quickly you get that information back to your providers?”

Feedback Loop

Episode Summary:

Episode start time	1/14/2011 7:37:58 PM
Total length of episode	01:07:10.4
Total number of shocks	0
Time device on	1/14/2011 7:36:51 PM
Time device off	1/14/2011 8:19:02 PM
Total time excluded from statistical calculations	00:00:00.0

Compression Data:

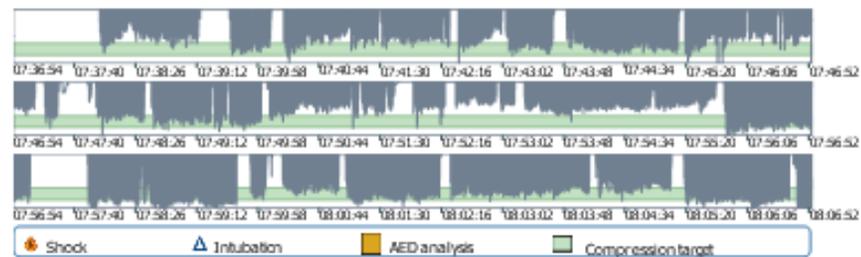
Total number of compressions	5798
Total compressions with adequate depth	4148
Total compressions with insufficient depth	1650
Total compressions with incomplete release	437
Average compression rate (/min) [90-120]	134
Average compression depth (mm) [38-51]	45
Adequate depth (%)	71.5
Average compression counts (/min)	86

No Flow Time:

Flowtime (%)	63.7
Average no flow time before shock [s]	00:00:00.0
Average no flow time after shock [s]	00:00:00.0
No flow time	00:24:21.8

Defibrillation Data:

Time from power on to first shock	00:00:00.0
Total analysis and shock delivery time	00:00:00.0
Average analysis and shock delivery time	00:00:00.0



Feedback Loop

Average Response Times - Total
Percentile Response Times
Percentile Response Times - Tot

ECG

12-Lead
ECG Full Disclosure
ECG Pre- and Post-shock
ECG Selections

Cases

Case Events
EMS Case Details

Utstein

Unwitnessed With Bystander CPR
Witnessed With Bystander CPR
Witnessed Without Bystander CPR

Vital Trends

Vital Trends

Episode Summary:

Episode start time	1/1/2011 4:47:16 PM
Total length of episode	00:35:53.2
Total number of shocks	0
Time device on	1/1/2011 4:47:12 PM
Time device off	1/1/2011 5:56:51 PM
Total time excluded from statistical calculations	00:00:00.0

Compression Data:

Total number of compressions	3517
Total compressions with adequate depth	3311
Total compressions with insufficient depth	206
Total compressions with incomplete release	129
Average compression rate [/min] [90-120]	120
Average compression depth [mm] [38-51]	43
Adequate depth [%]	94.1
Average compression counts [/min]	98

No Flow Time:

Flow time [%]	81.3
Average no flow time before shock [s]	00:00:00.0
Average no flow time after shock [s]	00:00:00.0
No flow time	00:06:43.5

Defibrillation Data:

Time from power on to first shock	00:00:00.0
Total analysis and shock delivery time	00:00:00.0
Average analysis and shock delivery time	00:00:00.0

Getting Started

Cases

Reports

Administration

Feedback Loop

New Open Attach ECG File... Detach ECG

Print Quick Print Print

Reports

Response Times

Average Response Times

ECG

12-Lead
ECG Full Disclosure
ECG Pre- and Post-shock
ECG Selections

Cases

Case Events
EMS Case Details

Utstein

Unwitnessed With Bystander CPR
Witnessed With Bystander CPR
Witnessed Without Bystander CPR

Vital Trends

Vital Trends

Getting Started
Cases
Reports
Administration

Current Page No: 1 | Tot

Episode Summary:

Episode start time	1/8/2011 3:25:17 PM
Total length of episode	00:31:22.7
Total number of shocks	0
Time device on	1/8/2011 3:24:35 PM
Time device off	1/8/2011 4:33:08 PM
Total time excluded from statistical calculations	00:00:00.0

Compression Data:

Total number of compressions	2350
Total compressions with adequate depth	161
Total compressions with insufficient depth	2189
Total compressions with incomplete release	157
Average compression rate [/min] [90-120]	145
Average compression depth [mm] [38-51]	25
Adequate depth [%]	6.9
Average compression counts [/min]	75

No Flow Time:

Flow time [%]	50.6
Average no flow time before shock [s]	00:00:00.0
Average no flow time after shock [s]	00:00:00.0
No flow time	00:15:30.8

Defibrillation Data:

Time from power on to first shock	00:00:00.0
Total analysis and shock delivery time	00:00:00.0
Average analysis and shock delivery time	00:00:00.0

Feedback Loop

New Open

Reports

Response Time

- Average Resp
- Average Resp
- Percentile Res
- Percentile Res

ECG

- 12-Lead
- ECG Full Disc
- ECG Pre- and
- ECG Selector

Cases

- Case Events
- EMS Case De

Utstein

- Unwitnessed V
- Witnessed W
- Witnessed W

Vital Trends

- Vital Trends

Getting St

Cases

Reports

Administra

Legend

- Compression statistics
- Ventilation statistics
- NSC statistics

Type	Start	Length	NFT	NFT %	FT	FT %	Comp	Correct	Deep	Shallow	Depth	Leaning	Rate	Duty cycle
Episode	4817	2153240	403566	19%	1749674	81%	3517	3177	51	206	43.16	129	120	44%
Period	4817	2153240	403566	19%	1749674	81%	3517	3177	51	206	43.16	129	120	44%
Interval	4817	30000	0	0%	30000	100%	59	56	0	3	41.98	0	118	44%
Interval	34817	30000	0	0%	30000	100%	52	49	0	2	42.81	1	105	44%
Interval	64817	30000	0	0%	30000	100%	53	53	0	0	42.92	0	106	43%
Interval	94817	30000	16740	56%	13260	44%	25	17	0	8	37.12	0	110	41%
Interval	124817	30000	15260	51%	14740	49%	27	24	0	3	41.56	0	109	43%
Interval	154817	30000	30000	100%	0	0%	0	0	0	0	0	0	0	0%
Interval	184817	30000	30000	100%	0	0%	0	0	0	0	0	0	0	0%
Interval	214817	30000	30000	100%	0	0%	0	0	0	0	0	0	0	0%
Interval	244817	30000	7620	25%	22380	75%	51	48	0	3	40.51	0	136	45%
Interval	274817	30000	20180	67%	9820	33%	23	23	0	0	43.78	0	138	47%
Interval	304817	30000	5900	20%	24100	80%	56	50	1	4	43.21	1	138	45%
Interval	334817	30000	0	0%	30000	100%	71	69	0	2	43.93	0	141	46%
Interval	364817	30000	0	0%	30000	100%	69	66	0	3	41.81	0	138	45%
Interval	394817	30000	23320	78%	6680	22%	16	15	0	1	40.44	0	142	46%
Interval	424817	30000	30000	100%	0	0%	0	0	0	0	0	0	0	0%
Interval	454817	30000	1900	6%	28100	94%	66	63	0	3	44.67	0	141	46%
Interval	484817	30000	1380	5%	28620	95%	70	66	1	2	45.39	1	140	46%
Interval	514817	30000	2660	9%	27340	91%	66	60	1	3	45.94	2	145	48%
Interval	544817	30000	29860	100%	140	0%	0	0	0	0	0	0	0	0%
Interval	574817	30000	9120	30%	20880	70%	51	31	14	4	47.53	3	147	46%

Feedback Loop

Case ID: 1101311028495cc0
Case date: 1/31/2011
Device: HeartStart MRx: US00543125

Patient ID:
First name:
Last name:

Episode Summary:

Episode start time	1/31/2011 10:29:51 AM
Total length of episode	00:11:36.9
Total number of shocks	1
Time device on	1/31/2011 10:28:49 AM
Time device off	1/31/2011 10:45:08 AM
Total time excluded from statistical calculations	00:00:00.0

Compression Data:

Total number of compressions	780
Total compressions with adequate depth	222
Total compressions with insufficient depth	558
Total compressions with incomplete release	14
Average compression rate [/min] [90-120]	121
Average compression depth [mm] [38-51]	31
Adequate depth [%]	28.5
Average compression counts [/min]	67

No Flow Time:

Flow time [%]	54.2
Average no flow time before shock [s]	00:00:16.2
Average no flow time after shock [s]	00:01:04.2
No flow time	00:05:19.4

Case ID: 1101301711375fe0
Case date: 1/30/2011
Device: HeartStart MRx: US00543193

Patient ID:
First name:
Last name:

Episode Summary:

Episode start time	1/30/2011 5:11:41 PM
Total length of episode	00:33:05.6
Total number of shocks	7
Time device on	1/30/2011 5:11:37 PM
Time device off	1/30/2011 5:49:41 PM
Total time excluded from statistical calculations	00:00:00.0

Compression Data:

Total number of compressions	2565
Total compressions with adequate depth	1897
Total compressions with insufficient depth	668
Total compressions with incomplete release	29
Average compression rate [/min] [90-120]	109
Average compression depth [mm] [38-51]	41
Adequate depth [%]	74
Average compression counts [/min]	78

No Flow Time:

Flow time [%]	70.1
Average no flow time before shock [s]	00:00:14.4
Average no flow time after shock [s]	00:00:05.7
No flow time	00:09:52.8

Feedback Loop



Feedback Loop

CPR Feedback

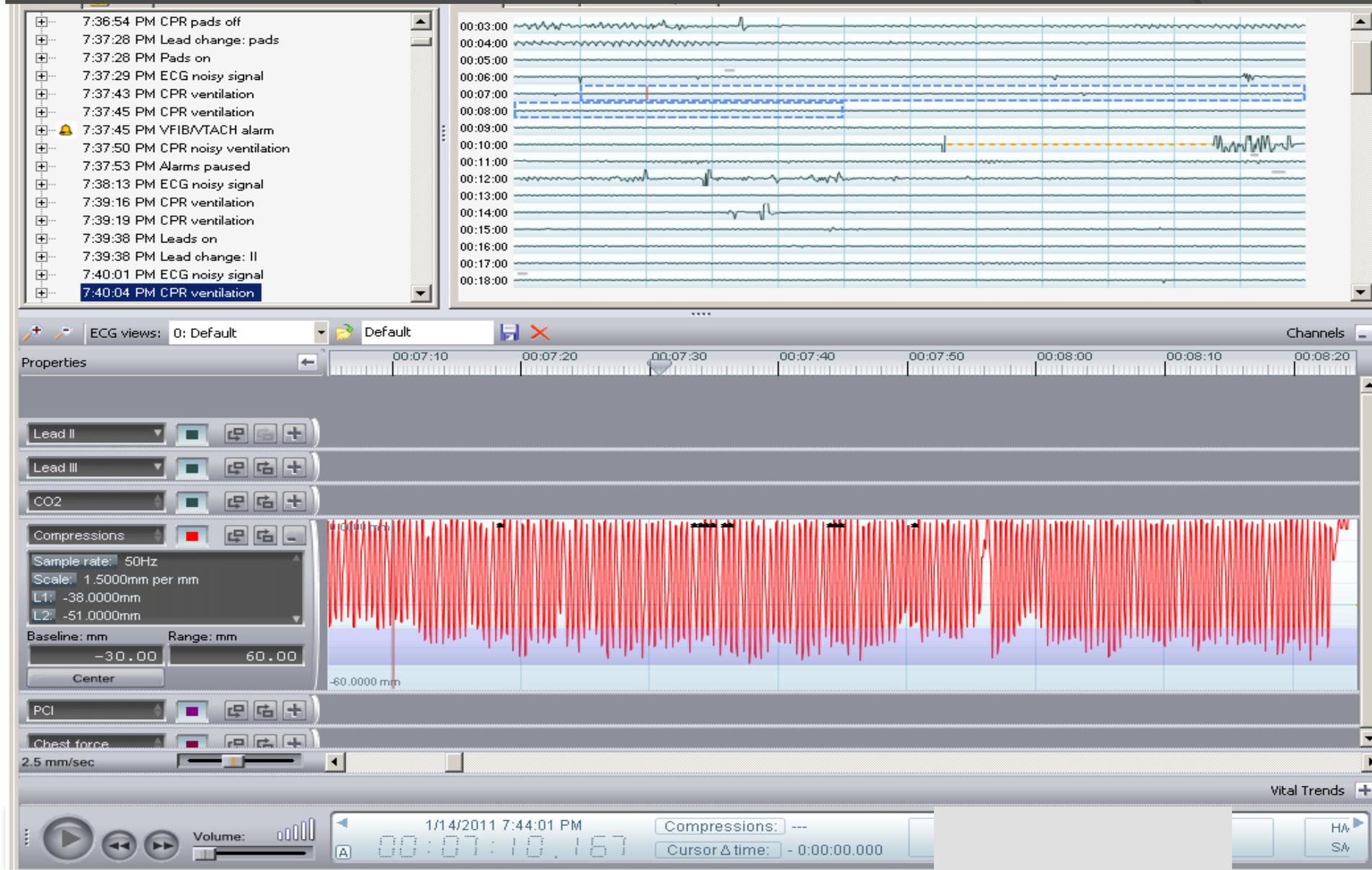
“The quality of unprompted CPR in both in-hospital and out-of-hospital cardiac arrest events is often poor, and methods should be developed to improve the quality of CPR delivered to victims of cardiac arrest.^{73,91–93,287} Several studies have demonstrated improvement in chest compression rate, depth, chest recoil, ventilation rate, and indicators of blood flow such as end-tidal CO₂ (PETCO₂) when real-time feedback or prompt devices are used to guide CPR performance.^{72,73,80,288–293} However, there are no studies to date that demonstrate a significant improvement in patient survival related to the use of CPR feedback devices during actual cardiac arrest events. Other CPR feedback devices with accelerometers may overestimate compression depth when compressions are performed on a soft surface such as a mattress because the depth of sternal movement may be partly due to movement of the mattress rather than anterior-posterior (AP) compression of the chest.^{62,294} Nevertheless, real-time CPR prompting and feedback technology such as visual and auditory prompting devices can improve the quality of CPR (Class IIa, LOE B).”

Feedback Loop

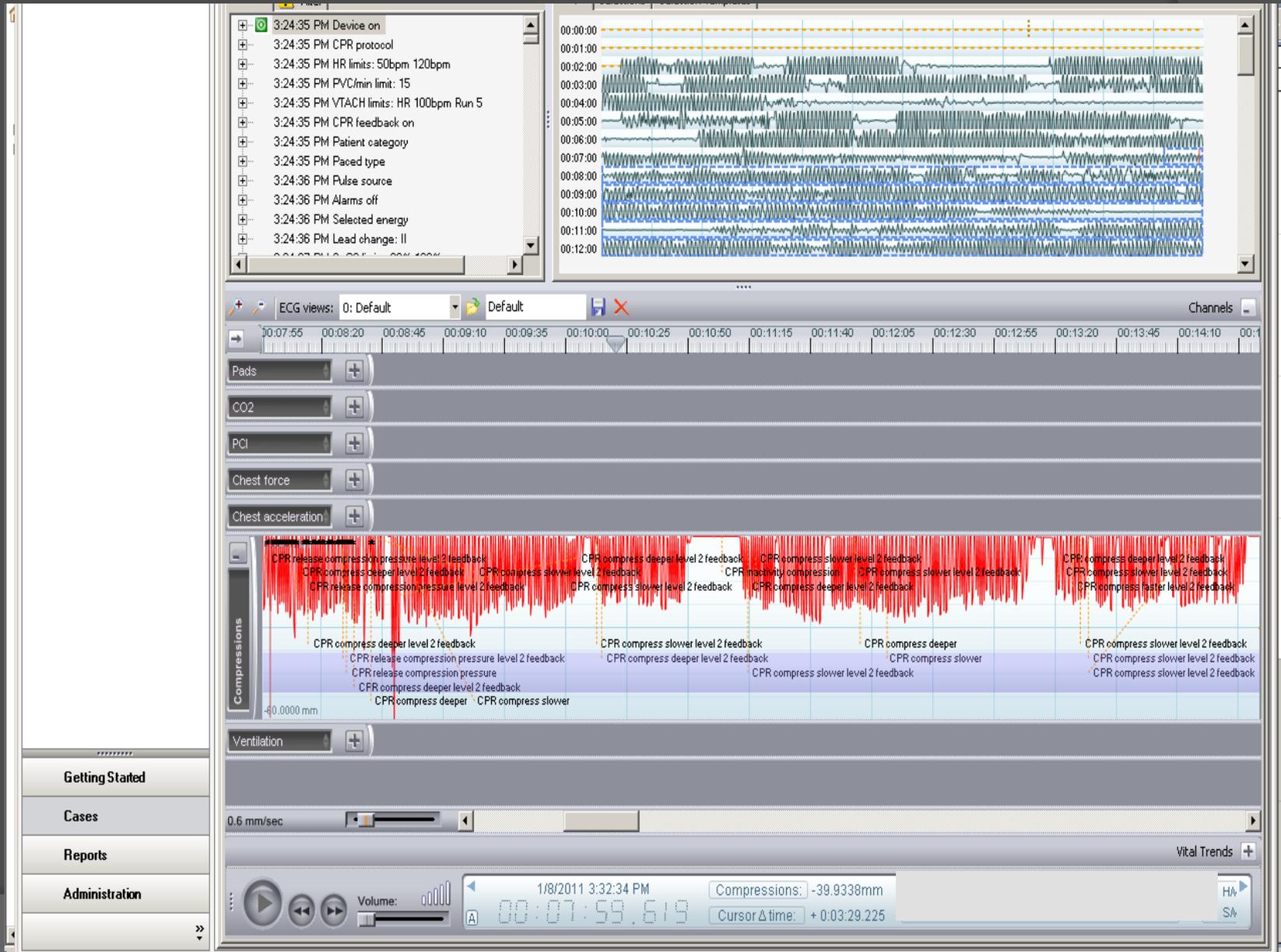
Q: “There’s been a lot of talk about compression fraction, and I’m wondering – can you tell us how quickly you get that information back to your providers?”

A: Immediately

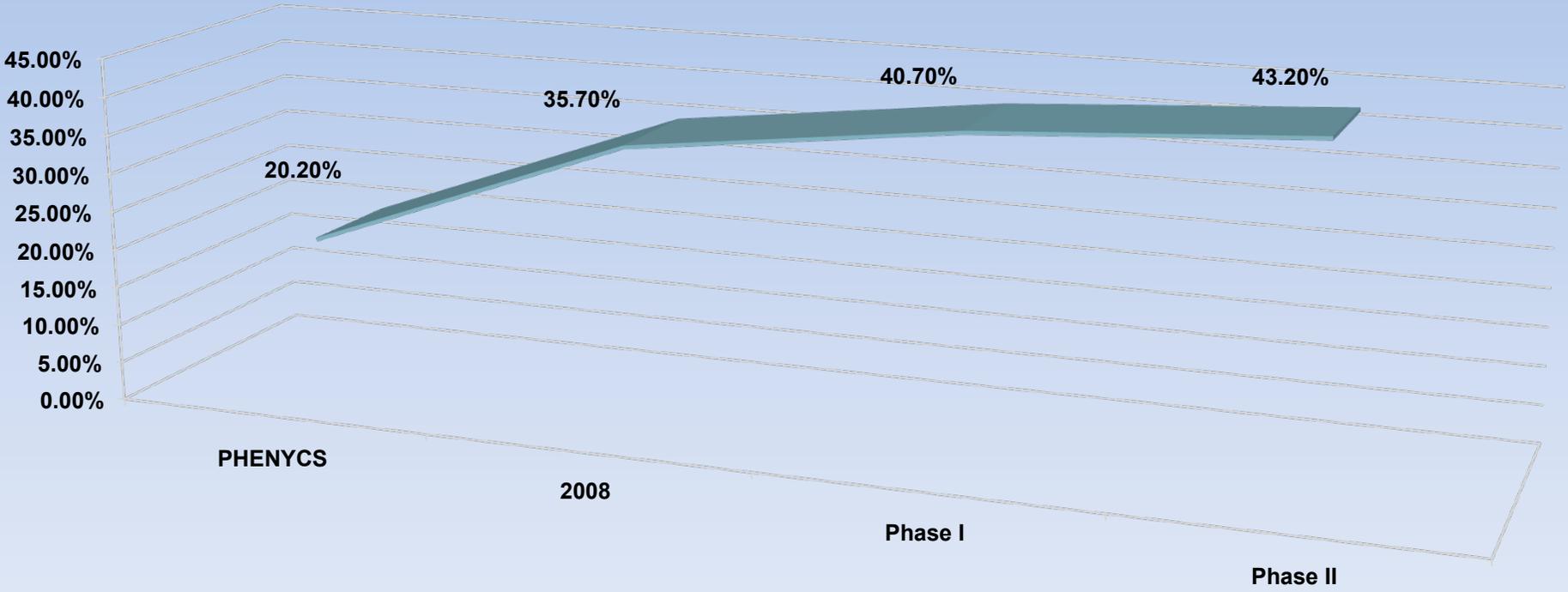
Feedback Loop



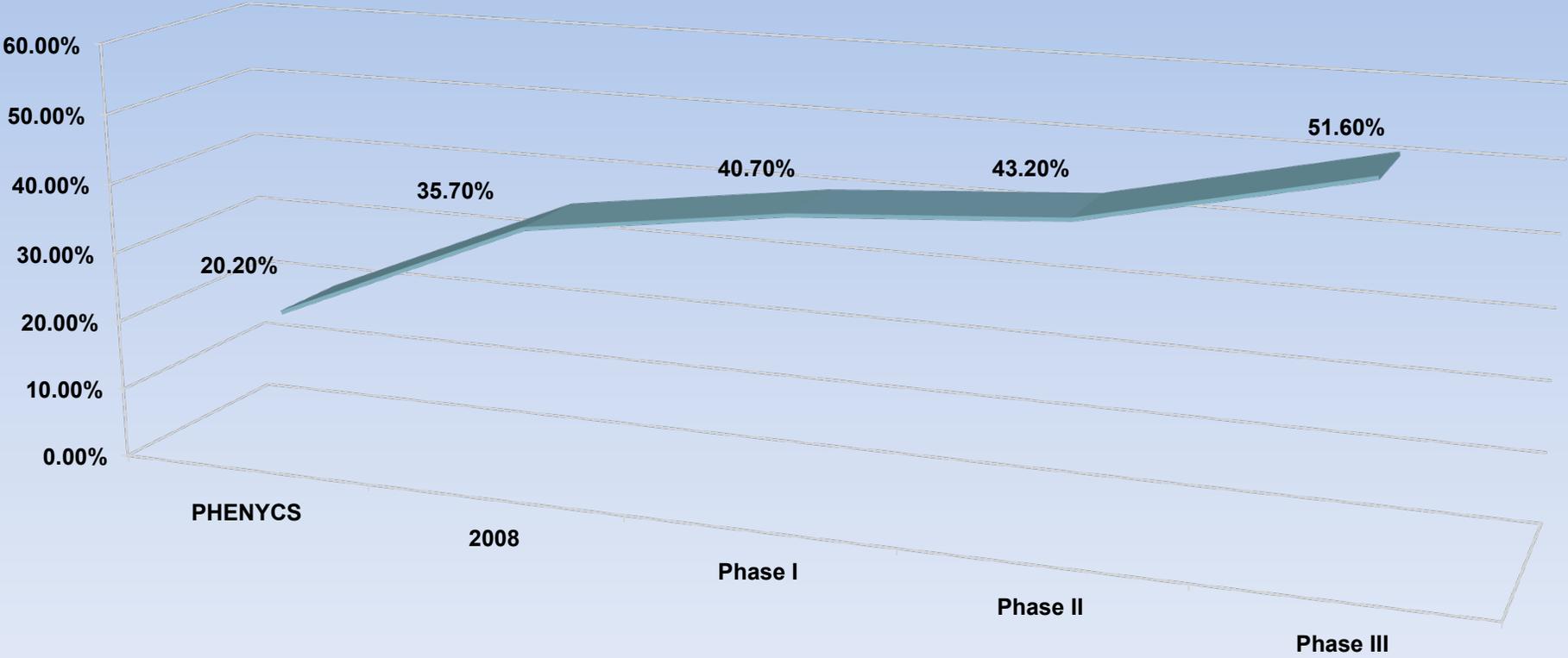
Feedback Loop



Background



Feedback Loop

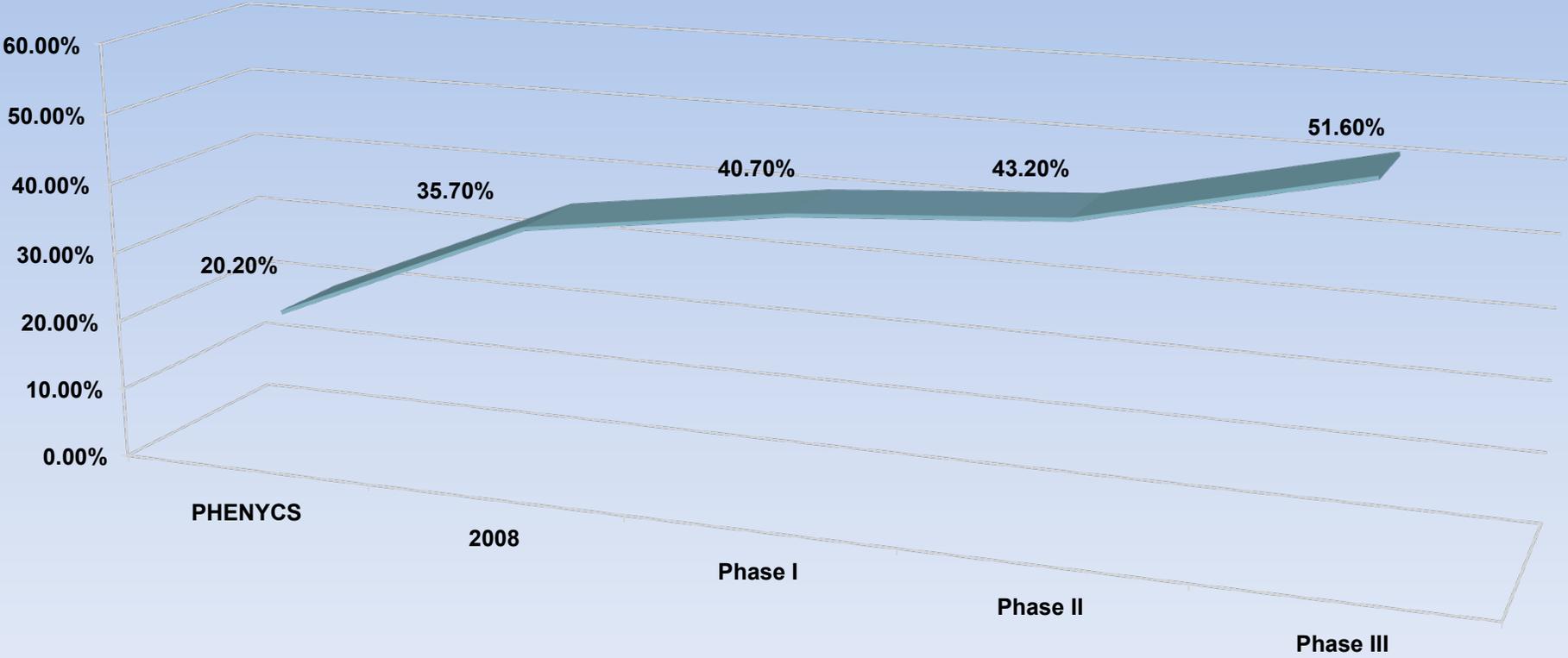


Feedback Loop

One Final Note – Voice Prompts

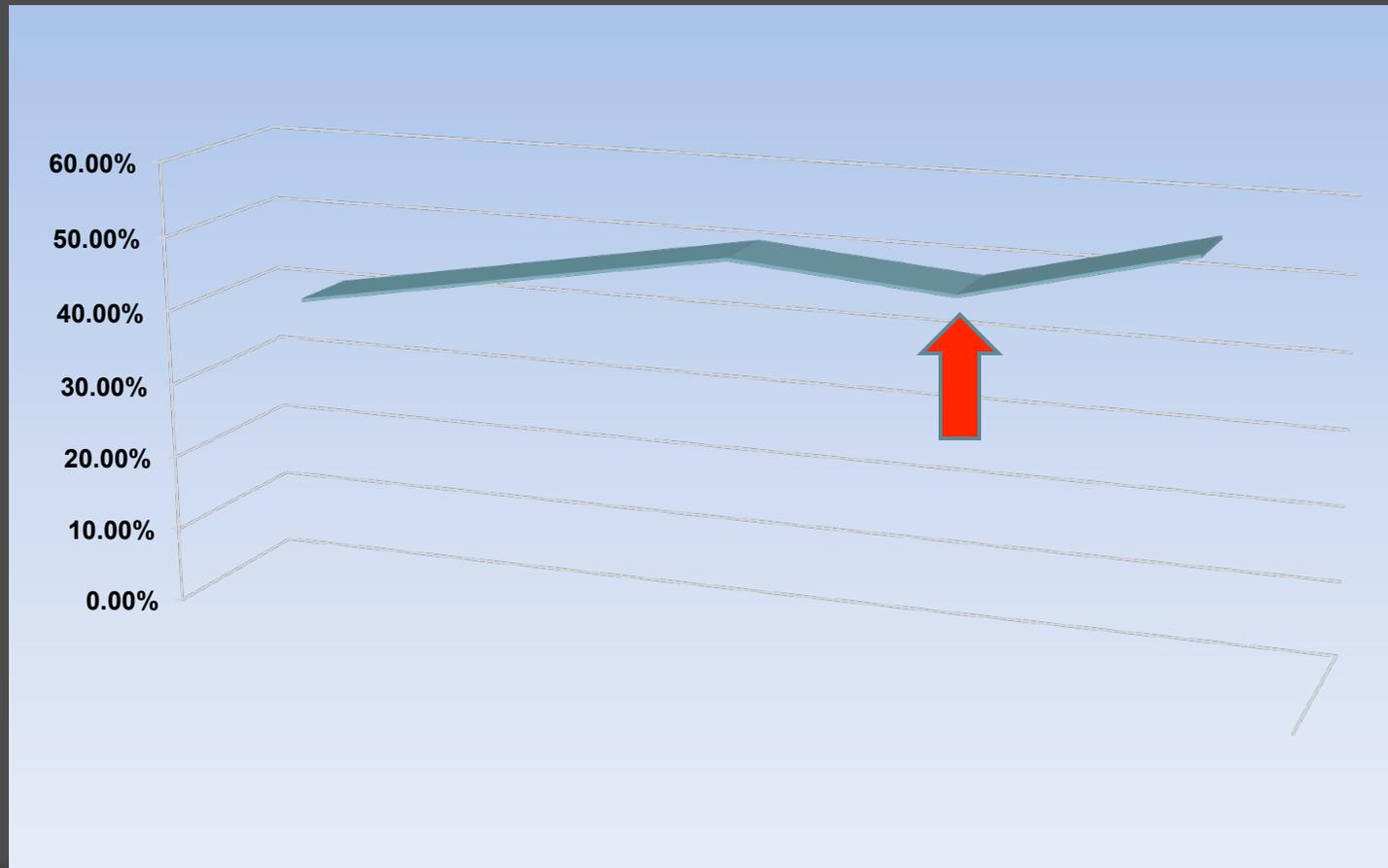


Feedback Loop



Feedback Loop

One Final Note – Voice Prompts



Feedback Loop

Conclusions

- measuring CPR performance is critical for quality improvement
- call review / post-event summaries / resuscitation rounds are fantastic ...but don't help the patient in question
- quality compressions require attention to more than compression fraction
- real-time CPR feedback improves immediate outcomes
- voice prompts may further improve performance (peer pressure)



Thank you